

**Approval Date:** December 10, 2010

**Most Recent Editorial Date:**

**Parent Policy:** [University Campus Network Policy](#)

## University Campus Network Procedure

<b>Office of Administrative Responsibility:</b>	Vice-Provost and Associate Vice-President (Information Services and Technology)
<b>Approver:</b>	Provost and Vice-President (Academic)  Vice President (Finance and Administration)
<b>Scope:</b>	Compliance with this University policy extends to all academic staff, administrators, colleagues, and support staff as outlined and defined in the Recruitment Policy (Appendix A and Appendix B: Definitions and Categories); undergraduate, graduate and Faculty of Extension students; postdoctoral fellows; emeriti; trainees; members of the Board of Governors; visiting speakers and scholars; third party contractors; and alumni and volunteers.

### Purpose

To provide procedural information related to connectivity to the **Campus Area Network (CAN)**.

## **PROCEDURE**

### REQUESTS FOR CONNECTIVITY

All requests for connectivity to the CAN and connectivity to clusters of technology infrastructure will be submitted to Information Services and Technology (IST) to review client's requirements to determine the best solution for connectivity.

### EXCEPTIONS

1. The only accepted exception to the CAN standard is the network infrastructure required by Facilities and Operations to operate their real time control systems for building operation and utility services.
2. Any other requests for exceptions to the University Campus Network policy will be submitted to the Vice-Provost and Associate Vice-President – Information Services and Technology (VP-IST) for consideration. The VP-IST's office will work together with stakeholders (including the requesting unit and IST) in considering such exception requests and will work towards an appropriate solution. Final decisions on requests for exceptions will be made by the Vice-Provost and Associate Vice-President (Information Services and Technology).

## **DEFINITIONS**

Any definitions listed in the following table apply to this document only with no implied or intended institution-wide use. [▲ TOP](#)

<b>Campus Area Network</b>	The Campus Area Network (CAN) consists of the wired and wireless network infrastructure providing data and voice networking services to all faculties, departments, and groups and connecting the University of Alberta to external organizations and agencies. A partial listing of external organizations and agencies is: the Internet; peering relationships such as
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	Alberta Health Services, City of Edmonton, University of Calgary, etc; SuperNet; WestGrid; CanarieNet; Cybera; and others.
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